

## How to Stop Staff Wasting Time on their PCs

*Best Practices for increasing staff productivity by controlling internet access*  
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### ***A sensitive issue – but one all businesses need to address***

Well, this year more than ever you want your staff doing the right thing all the time. Maybe in the past it was okay to occasionally see a staff member using MSN or checking a current bid on e-bay. But now, you also have to contend with staff sneaking on to YouTube, Facebook, MySpace or 100's of others just like them. We know from firsthand experience that across our client base, staff have downloaded movies from websites like Bit Torrent and Lime Wire, using up your internet bandwidth, your internet quota and your hard disk space.

And staff know that their chances of being caught out are low if they're careful. So if you're spending more time visiting your clients these days, it's impossible to know what your staff are doing while you're out. In the past you've been able to trust them, but websites have so much eye candy these days, it's harder and harder to resist. And at the moment because the company hasn't stopped access to certain websites, maybe staff think that the boss is okay with the occasional browse or download...

By the way, we don't often see evidence of porn at our client sites – it's all about "social networking sites". But of course, it's important to protect against porn sites too.

And besides all these time-wasting websites, computers are running slow because of spyware and the ongoing pain of adjusting spam filters is simply taking up too much time.

Historically, we have provided a number of different solutions to our clients to help them with issues regarding internet productivity and security.

All of these solutions have individually done a good job. But often their functionality overlapped, or they conflicted with each other, and they certainly were never integrated with each other. Plus, there was no way to get a bundled solution at a discounted price.

### ***You need a Silver Bullet***

Wikipedia says "*The metaphor of the **silver bullet** applies to any straightforward solution perceived to have extreme effectiveness. The phrase typically appears with an expectation that some new technology or practice will easily cure a major prevailing problem.*"

Our NetCare Untangle service is your silver bullet. We feel for the first time that we can provide you with an integrated, cost-effective solution for securing, controlling, monitoring, limiting and reporting on internet access by your staff. We do this by installing an Untangle gateway server on the perimeter of your network – between your modem/router and your computers.

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### What does NetCare Untangle do?



**Spam Blocking** Spam Blocker blocks spam at the gateway before it even reaches your network, the server and your staff's email.



**Web Content Control** Web Content Control can block any website you want, protect the network from malware on the web and conserve bandwidth by blocking audio/video downloads.



**Protocol Control** Protocol Control takes back control of your network from disruptive port-hopping applications like peer-to-peer applications or online games.



**Virus Blocking** Virus Blocker is your first defence against viruses. We recommend using this as well as your existing AV software to stop a high proportion of viruses before they get inside your network.



**Spyware Blocking** Spware Blocker protects users from browsing websites that install malware.



**Intrusion Prevention** Intrusion Prevention blocks hacking attempts before they reach internal servers and desktops.



**AD Connector** The AD Connector allows you to fully link into your Windows Active Directory, meaning we can set up policies for different users or groups of users, regardless of which PC they use. This means for example that you can allow selected users to view a specific website, whilst others are prevented.



**Reporting** Reports provide the visibility and data necessary to investigate security incidents and enforce acceptable network usage policies. It provides monitoring at the user, PC and incident level and also details traffic flows and network usage patterns.

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### **How much does NetCare Untangle cost?**

NetCare Untangle is a service provided for a fully inclusive monthly amount and depends on the number of users you have. We install a fully maintained “Untangle black box gateway server” on the perimeter of your network – between your modem/router and your computers – and then we load the Untangle software on that.

The following table outlines the different monthly plans (excluding GST):

<i>Installation (not applicable for Platinum and Gold plans)</i>	<i>\$320</i>
<i>NetCare Untangle Base Platform (Spam Blocker only)</i>	<i>\$80</i>
<i>NetCare Untangle Gateway Platform (1-10 users)</i>	<i>\$100</i>
<i>NetCare Untangle Gateway Platform (11-20 users)</i>	<i>\$140</i>
<i>NetCare Untangle Professional Package (21-30 users)</i>	<i>\$180</i>
<i>NetCare Untangle Professional Package (31-50 users)</i>	<i>\$200</i>
<i>NetCare Untangle Super Package (51+ users)</i>	<i>\$poa</i>

### **Final Points**

We’ve been using NetCare Untangle ourselves since December 2008, and we love it. It does all it says it does, plus more. And the icing on the cake is that because you’re running it all on a separate gateway server, you’re also lessening the risk of your main server running slow, freezing up or crashing completely.

And, if over time you really find it’s no good, or we’re no good, or for ANY other reason, then simply let us know and we’ll cancel the service prior to the next billing with no questions asked.

If you need a cost-effective solution to control spam and internet access on your network, then NetCare untangle is **your** silver bullet.

